



# RETURNS FORM

ORDERDATE \_\_\_\_\_  
ORDERNUMBER \_\_\_\_\_  
NAME \_\_\_\_\_  
E-MAIL \_\_\_\_\_

## RETURN ADDRESS

220 VOLT CLOTHING  
KONINGINNEWEG 9  
6301 GS  
VALKENBURG  
THE NETHERLANDS

ARTICLE NAME	COLOUR	SIZE	QUANTITY	RETURN CODE

## RETURN CODES

1. TOO BIG
2. TOO SMALL
3. ITEM IS DAMAGED/FAULTY\*
4. INCORRECT ITEM RECEIVED\*
5. ITEM(S) MISSING\*
6. RECEIVED TOO LATE
7. ORDERED MORE THAN ONE SIZE
8. OTHER\*

\* PLEASE SEND A DETAILED DESCRIPTION OF YOUR PROBLEM TO [INFO@220VOLTCLTHING.NL](mailto:INFO@220VOLTCLTHING.NL). ADD YOUR ORDERNUMBER AND PICTURES SO WE CAN MAKE A GOOD ASSESSMENT ON HOW WE CAN HELP YOU BEFORE YOU RETURN YOUR PRODUCT

## HOW TO RETURN

1. FILL IN THE DETAILS ABOVE
2. ENCLOSE THIS FORM IN YOUR PACKAGE
3. PLEASE THINK OF THE ENVIRONMENT AND RE-USE THE ORIGINAL PACKAGING AND TAPE IT SECURELY
4. SHIP YOUR PARCEL AT YOUR LOCAL POSTAL OFFICE TO OUR RETURN ADDRESS
5. THE SHIPPING COSTS OF YOUR RETURN ARE NOT COVERED BY 220 VOLT CLOTHING (UNLESS THERE WAS A FAULT CAUSED BY US)
6. PLEASE ASK FOR A PROOF OF POSTAGE AND KEEP IT UNTIL THE REFUND HAS BEEN MADE

## CONDITIONS

1. RETURNS CAN BE MADE WITHIN 14 DAYS AFTER RECEIPT
2. THE ITEM WILL NEED TO BE RETURNED IN ITS ORIGINAL (UNWORN/UNUSED) CONDITION WITH 220V TAGS ATTACHED
3. ANY PRODUCT PURCHASED IN THE SALE CANNOT BE REFUNDED
4. AFTER WE RECEIVED YOUR RETURN THE REFUND WILL BE PROCESSED WITHIN 10 WORKING DAYS

FOR MORE INFORMATION REGARDING YOUR RETURN, PLEASE SEND AN EMAIL TO [INFO@220VOLTCLTHING.NL](mailto:INFO@220VOLTCLTHING.NL)